

Emergency Response Times - Hazard Class 3



Reporting period: 01 October to 31 December 2020

Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries.

CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Community Response These figures represent the service provided to the community by CFA in an emergency			Brigade Area Response These figures represent individual performance of a brigade within their own brigade area, but is not necessarily representative of the service provided to the community by CFA in an emergency		
				Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area
05	Allansford	10	10	3	30%	12:37	2	20%	NULL
07	Anglesea	17	13	5	39%	15:36	5	39%	15:36
07	Grovedale	30	12	12	100%	08:42	9	75%	11:21
08	Berwick	87	21	19	91%	08:59	18	86%	10:09
08	Dromana	54	12	11	92%	09:25	11	92%	09:37
08	Hastings	49	27	23	85%	11:28	22	82%	12:06
08	Narre Warren North	24	12	12	100%	09:37	11	92%	09:56
08	Officer	32	13	13	100%	08:08	8	62%	12:26
08	Rye	47	21	19	91%	09:44	17	81%	10:48
08	Sorrento	25	13	9	69%	14:25	9	69%	14:25
09	Drouin	30	14	13	93%	09:29	13	93%	09:29
09	Warragul	44	17	17	100%	09:15	17	100%	09:15
10	Sale	47	14	12	86%	10:01	12	86%	10:01
12	Seymour	31	11	8	73%	12:14	8	73%	12:14
12	Wallan	31	12	6	50%	13:45	6	50%	13:45
13	Healesville	54	10	9	90%	09:30	9	90%	09:46
13	Montrose	48	24	24	100%	08:50	23	96%	09:31
14	Doreen	38	10	8	80%	10:04	8	80%	10:11
14	Kal Kallo	40	21	7	33%	13:36	2	10%	21:34
14	Rockbank	39	10	6	60%	12:31		0%	NULL
14	Werribee	110	31	31	100%	09:16	30	97%	09:20
14	Wollert & District	27	15	11	73%	13:06	7	47%	16:21
15	Ballarat	86	33	29	88%	10:10	9	27%	15:59
15	Buninyong-Mt Helen	26	16	15	94%	09:41	15	94%	09:41
15	Daylesford	28	12	9	75%	11:07	7	58%	11:39
15	Wendouree	75	25	25	100%	08:41	17	68%	11:42
16	Ararat	35	11	6	55%	13:51	6	55%	13:51
22	Yarrowonga	18	10	9	90%	10:33	9	90%	10:33

Footnote:

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				Community Response			Brigade Area Response		
				These figures represent the service provided to the community by CFA in an emergency			These figures represent individual performance of a brigade within their own brigade area, but is not necessarily representative of the service provided to the community by CFA in an emergency		
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

For the Brigade Area Response columns, where the brigade responded to less than ten emergency incidents within their own Brigade Area a time cannot be calculated for statistical significance and are represented as NULL.

For the Brigade Area Response columns, figures represent the incidents where the brigade was compliant with the relevant service delivery standard. The remaining incidents may include Code 3 responses to emergency incidents.

For the Brigade Area Response columns, figures may include Code 1 and Code 3 responses to emergency incidents.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 15 January 2021 and may be subject to change.